

MIDLANDS AREA SENIOR SERVICES POLICIES

When possible, forms will be emailed to potential clients in order to secure agreement with fees and practices. In emergency cases, such as hospitalizations that require immediate attention, this practice will be waived.

Fees are charged by the hour of service (s). This applies to the actual assessment, research of programs and resources available that will be included in the report. Transportation and gas is not charged unless outside Columbia and Lexington proper area. Statements are sent out monthly at the beginning of the month following the service. I do not take credit cards and very much appreciate being paid in a timely manner.

In addition to the initial assessment and recommendations, there may be a follow up call to see how things are going. There is no charge for this. If additional visits or lengthy emails or phone calls become necessary or desired, the standard hourly rate will be applied.

An advantage of using *a geriatric care manager* is that **ongoing services** may enhance the quality of life of the senior and reduce family stress when family members live far away or as many do, are busy with work and other family responsibilities. This type of activity may be just a visit to the home or facility or for those clients who would benefit from an outing, maybe a trip to the store, movie, or just a drive and some extra attention. Additionally, there are times when the senior needs special purchases, such as Depends, and other personal care items. I can take care of this as well. I try to do a birthday visit and Christmas visit for clients who have no family in town. There is no charge for this.

If there are doctor appointments, and I am involved in ongoing case management, I will accompany the senior to the doctor and provide liaison service back to the facility and let the family know the outcome. If the senior is safe to be transported by me, I will do so. If the client is wheel chair bound or otherwise difficult to handle, an outside transportation company, (usually, Caring Man in a Van) will handle the actual transportation but I will meet them at the destination. Charges for the outside transportation company will be the responsibility of the client.